# CBCS SCHEME

USN												18AI744
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# Seventh Semester B.E. Degree Examination, Dec.2023/Jan.2024 **Business Intelligence**

Time: 3 hrs. Max. Marks: 100

Note: Answer any FIVE full questions, choosing ONE full question from each module.

# Module-1

- 1 a. With a neat diagram, explain Business Pressure Response model. Also mention the reason for developing such model. (10 Marks)
  - b. What is Information system and decision making? Briefly explain the support of Information system in decision making. (10 Marks)

#### OR

- 2 a. What are the nine cells of the decision framework? Explain what each is for. (10 Marks)
  - b. Define BI. List and describe the major components of BI.

## (10 Marks)

# Module-2

- 3 a. List and briefly describe Simon's four phases of decision making. (10 Marks)
  - b. What are the impacts of the web on the phases of decision making?
- (05 Marks)
- c. Why is it important to classify a problem? What is meant by problem decomposition?
  (05 Marks)

#### OR

4 a. List some difficulties that may arise when analyzing multiple goals.

(05 Marks)

b. List the reasons for performing sensitive analysis.

- (10 Marks)
- c. Explain why a manager might perform what if analysis and might use goal seeking.

(05 Marks)

# Module-3

5 a. Define Data Warehouse. Explain how it works. Mention its benefits.

(10 Marks)

b. Explain Data Warehousing Architecture.

(10 Marks)

### OR

6 a. Explain Data Integration, Data Extraction and Data Transformation.

(10 Marks)

b. What issues should be considered when deciding which architecture to use in developing a datawarehouse? List 10 most important factors. (10 Marks)

#### Module-4

7 a. Define Knowledge Management. Explain Taxonomy of Knowledge.

(10 Marks)

b. Explain various approaches to Knowledge Management.

(10 Marks)

### OR

- 8 a. What are the two primary functions of IT in Knowledge Management? Explain KMS cycle with a neat diagram. (10 Marks)
  - b. Describe how AI and Intelligent agents support Knowledge Management.

(10 Marks)

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# Module-5

What is ES? Explain features of ES. Mention why we need ES. Explain classical applications of ES. (10 Marks)

(10 Marks)

a. With a neat diagram, explain structure of Expert Systems.b. Explain the process of Knowledge Engineering. (10 Marks) 10

(10 Marks)